



## HELP'EM UP HARNESS RETURN FORM

### Our No Hassle Return Policy

If necessary, any unworn product may be returned within **10-days of receipt** for a refund or exchange of size. This also includes any slightly used product if your dog does not respond to the harness within this 10-day time period. Please note that refunds are processed within two-weeks after we are in receipt of your return or exchange. Refunds will be applied to the credit card used in the original transaction if purchased over the phone directly from Blue Dog Designs/Help 'Em Up Harness. Orders placed from our online store on our web site ([www.helpemup.com](http://www.helpemup.com)) will be sent a check under separate cover. Refunds do not include shipping and handling charges. In order to receive your refund, all returned items must be intact and free of any signs of long-term wear. Items are thoroughly inspected before returns are processed and a \$10 restocking fee will be applied. You are responsible for return shipping fees. If you are exchanging items, we will pay to have the new items sent to you.

### 1-Year Warranty Policy

Blue Dog Designs, makers of the Help 'Em Up Harness, warrants all harnesses and walking accessories against defects in materials and workmanship. We do not cover damage due to excessive wear, unnatural abuse or alteration of the original product.

### How to Return your Items

Returns will not be accepted without this completed form.

1. Fill out this Return Form completely and legibly and include in return box.
2. Pack the product(s) to be returned, as well as any receipt in a box. We are not responsible for any damage or loss of product in transit back to us.
3. To ensure the package arrives back to us safely and timely, ship via pre-paid method such as USPS or UPS. We CANNOT accept C.O.D. deliveries or any packages without a return shipping address. For your protection, we suggest using a trackable and insured method, although it is not required.

Send all Shipments to: **Blue Dog Designs Returns: 1550 South Acoma St. Denver, CO 80223**

Check one:       Return for Refund     Need to Exchange     Warranty Replacement     I have already Swapped product with you; returning merchandise and all work is complete

Reason for Return:  Wrong Size     Wrong Style (hip-lift)     Defective     Dog passed     Other

Please Explain: \_\_\_\_\_

Please fill out the information below:

Today's Date:		Date of Purchase:			
Payment Method: <input type="checkbox"/> Online from <a href="http://www.helpemup.com">www.helpemup.com</a> or		<input type="checkbox"/> Phone Order			
Name:					
Address:		City	State	Zip	Country
Phone:		E-Mail:			
Additional Comments or Suuggestions:					

Questions? Please call: 720-237-6852 or email customer service at: [cary@helpemup.com](mailto:cary@helpemup.com)